



632 Kinoole Street
Hilo, Hawaii 96720-3894
Telephone: (808) 930-1400
Toll Free: (800) 216-2666
Online: www.hfsfcu.org
E-mail: hfs_operations@hfsfcu.org

SMS Terms and Conditions

Q2 Text Banking Alerts - Short Code 86434

PROGRAM DESCRIPTION:

Q2 Text Banking Alerts allows members to opt-in to receive account information for their banking accounts from Q2.

SUPPORTED CARRIERS:

AT&T, Boost Mobile, MetroPCS, Sprint PCS, T-Mobile, U.S. Cellular, Verizon Wireless, Virgin Mobile and select regional carriers within ACG, Interop Technologies, and ClearSky Technologies, but is not compatible with all handsets. T-Mobile is not liable for delayed or undelivered messages.

COST:

There are no charges for using Text Banking Alerts, however standard message and data rates imposed by your mobile carrier may apply. We reserve the right to amend this agreement and charge for Text Banking Alerts in the future.

MESSAGE FREQUENCY

Subscribers to Q2 Text Banking will receive one message per query.

HOW TO OPT-OUT

To opt-out of Q2 Text Banking, reply STOP to 86434. An unsubscribe message will be sent to your number confirming the cancellation, but no more messages will be sent after that one.

SUPPORT/HELP

For support or information about Q2 Text Banking Alerts, reply HELP to 86434. Optionally, you may email us at hfs_operations@hfsfcu.org

PRIVACY POLICY:

Information concerning data privacy may be found in the [privacy policy](#) of your financial institution. If you have any questions, please send an email to hfs_operations@hfsfcu.org

LIABILITY:

You agree to indemnify, defend and hold harmless from any third-party claims, liability, damages or costs arising from your use of the service or from you providing us with a phone number that is not your own. You further agree that we will not be liable for failed, delayed or misdirected delivery of any information sent through the service, any errors in information, any action you may or may not take in reliance on the information or service, or any disclosure of account information to third parties resulting from your use of this service. We will not be liable to you for special, indirect or consequential damages.

TERMS AND CONDITIONS:

This SMS Terms and Conditions and service is an extension of our Online Banking, and by participating in this service, you are agreeing to the terms and conditions presented in this agreement, the Online Banking Agreement and the Electronic Fund Transfers Agreement and Disclosure.