HFS Federal Credit Union's Exclusive Membership Newsletter



Caring Counts

E MĀLAMA 'IA KOU PONO

Staff Anniversaries

Congratulations to the following staff for celebrating a milestone anniversary with the Credit Union:

- · Sharon Goya 35 years
- · Rodney Kawamoto 35 years
- · Jason Hayashi 25 years
- · Esther Rillamas 20 years
- · Joel Viernes 20 years
- · Donn Mende 5 years

Thank you for all of your hard work!

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HOLIDAY CLOSURES

July 4th (Independence Day) Sept 5th (Labor Day) Oct 10th (Columbus Day)





We are excited to celebrate 85 years of service with you and in conjunction with this celebration we are unveiling our new logo.

This marks a significant milestone in our journey together, providing an opportunity to reflect on what our brand stood for and everything that we aspire to become as we move forward into the future.

The new logo represents our relationship with you and our promise to help in your financial success. We have earned your trust and will continue to be your partner in finding solutions that put you first. You can count on us in servicing your financial needs with care, humility, integrity, and passion as we are committed to providing you the best possible service.

Looking forward to our many years of continued success!



Nathan N. Abe
President/Chief Executive Officer



We are proud to present our new logo, inspired by the Native Hawaiian 'l'iwi bird, known for its bright feathers and beautiful song. The logo mark captures the kinship between parent and child and

is symbolic of the HFS promise to nurture every member relationship and foster generational financial growth.







► HFS Federal Credit Union was founded 85 years ago on January 4, 1937 by a group of Hawai'i Territorial Government employees.

They each pooled together \$5.25 to begin our credit union, known then as Hawai'i Federal-Territorial Employees
Federal Credit Union. Our very humble beginnings
stemmed from one simple need: making credit available
to those with small means. This is the basis of everything
we do – acting in service to our members and community.

Over the last 85 years there have been many changes, including a few office relocations until we settled at our "home base" on Kino'ole Street in 1982. We've been through a couple of name changes as we expanded the field of membership from Federal and State employees to anyone with a tie to the Big Island, and five additional branches across the island have been added. As of April 2022, we've grown to over \$800 million in assets and over 50,000 members as the largest credit union on the Big Island. This growth is attributed to the tremendous trust and support from our members and community, as well as the hard work and dedication of the credit union's staff, management and volunteer Board and Supervisory Committee members.

As we celebrate this momentous occasion – 85 years of member service – we welcome another change here at the Credit Union. The original logo, featuring the Big Island, was selected in 1976 and has been representative of our institution for over 45 years, but it's time for an update to better represent who we have become since then.

We still are, and will always be, the place where caring counts. This change in logo does not signify a change in who we are – we are the same credit union that has served families for generations – we simply have a new look and a renewed commitment to focus on you, our membership, so that you can focus on life.

COMMUNITY CORNER

Financial Education Presentations

We are always excited for the opportunity to teach financial literacy to the community! Over the past few months, we met with multiple groups of students from the following programs/schools:

- · Upward Bound
- · Laupahoehoe Public Charter School
- · University of Hawaii at Hilo Vulcan Athletics

With each group we started by teaching some basic money concepts; how to open an account, setting goals for your money, budgeting tips, etc. Knowing how to keep your money safe and manage it properly is the key to a great money management foundation. Then we discuss all things credit, including what a credit score is and why it's important. Lastly, we always make sure to educate everyone on the dangers of fraud and identity theft, including what red flags to look for in the most popular scams.

Mahalo to each group for trusting us to help bring financial education to your students. For more information on our education program, or if you have a group you'd like to schedule a session for, please reach out to us at hfs_marketing@hfsfcu.org.

Kea'au High School College & Career Fair

It was very exciting to be back at the Kea'au High School College and Career Fair this year! We are grateful to the administration of Kea'au High School (KHS) for hosting this wonderful event for their students and allowing us



the opportunity to share all about the Credit Union industry with them. Many people don't realize how many different job opportunities exist within the credit union industry, beyond the more commonly known roles like a Member Services Representative or Loan Officer. Students are often surprised to hear about the many different opportunities, as well as the ways in which credit unions give back to the community. Mahalo to KHS for inviting us once again!

Your New Card Has Arrived and you'll be able to start using it soon!

HFS Visa® Debit Card

HFS Share Card

Sunday, July 10, 2022

Last day to use your current HFS Visa® Debit Card

Last day to use your current HFS Share Card.

Monday, July 11, 2022

- 1. First day to activate and start using your new debit card.
- 2. Update your card information wherever it is saved.
- Download the HFS Cards App¹ to access your new card controls.
- 4. Securely dispose of your old card.

Monday, July 11, 2022

First day to activate, set your PIN, and start using your new share card. Securely dispose of your old card.





Keep it in a safe place until you're able to activate it on *July 11, 2022*.

Visit https://hfsfcu.org/news/deblt-card-upgrade/ for the most up to date details.

Insured by NCUA. 1Data charges may apply. Check with your mobile phone carrier for details.



Hours & Locations Contact Us

632 Kinoʻole Street M-F 8:30am-5:00pm Drive-Up Window Sat. 8:30am-1:30pm

M-F 8:30am-5:00pm

16-589 Old Volcano Road Office & Drive-Up Window M-F 8:30am-5:00pm

SHOPPING CENTER 74-5586 Palani Rd.

PRINCE KUHIO PLAZA 111 E. Puainako Street M-F 9:00am-6:00pm

WAIMEA CENTER 65-1158 Mamalahoa Hwy. M-F 9:00am-6:00pm

632 Kinoʻole Street Hilo, Hawai'i 96720

EMAIL ADDRESS hfs_operations@hfsfcu.org

CALL CENTER Available 24/7 (808) 930-1400 (800) 216-2666

AUDIO RESPONSE (808) 930-1489 (877) 930-1489

LOST OR STOLEN **CREDIT CARDS** Toll Free: (844) 546-8218

LOST OR STOLEN DEBIT **CARDS & SHARE CARDS** After Hours and Holidays (866) 652-7214





| hfsfcu.org

Member Moments

"HFS FCU has been a part of my family since 1985. Starting as a young and single Federal worker and new member, my family grew along with our Credit Union.



Bruce T. - member since 1985

Now retired with several children and grandchildren, all members as well, HFS FCU continues to provide outstanding support combined with modern banking options, services, and products. What hasn't changed across the years is the demonstrated professionalism and friendliness of your dedicated managers and hardworking staff. Talented and caring people always make the difference. Congratulations for 85 years of service and generosity to our community."



Congratulations to the 2022 HFS FCU Scholarship Recipients

Preparing to head off to college is an exciting time for many teenagers, but it can also be stressful when the cost of tuition, books, room and board, etc. starts to add up. We understand the burden that these costs can be, which is why HFS has been awarding scholarships to help local students achieve their dreams of pursuing a higher education.

The HFS FCU Scholarship program began over 10 years ago and, since then, has awarded over \$177,000 in scholarships that have helped over 70 students with their college expenses. The Credit Union is proud to support these young individuals that will be future leaders of the Big Island community and members of the workforce. Previous recipients have gone on to study in fields such as Education, Law, Automotive Mechanics, Fire Science, Art, and more.

HFS FCU Scholarship applications are released at the beginning of each year, awarding a total of \$25,000 in scholarships to both graduating Big Island high school seniors and current college students pursuing a higher education fulltime at an accredited 2 or 4 year Vocational-Technical School, College or University in the 2022-2023 school year.

We received a tremendous amount of applications this year which made it difficult for our scholarship committee to choose. After weeks of deliberations, we are excited to announce the 2022 HFS FCU high school and college scholarship recipients. Each of the following recipients will be receiving \$2,500. Congratulations!



Kieran Maesaka Kamehameha Schools Hawaii



Maya Oishi Hilo High School



Maribel Agpaoa Kea'au High School



Sean Kobayashi Konawaena High School



Ngirakederang Ueda Waiakea High School



Amy Durham University of Hawai'i at Hilo



Tevita Hala Latu Waiakea High School



Shayla Sayphone Macalester College



Randy Jake Galzote Waiakea High School



Jobe Leialoha California Southern University



